

**FINDING  
TRADESMEN  
YOU CAN  
TRUST**

*Look for the TrustMark*



**TRUST  
MARK**

Government Endorsed Standards

[www.trustmark.org.uk](http://www.trustmark.org.uk)

# WHAT IS TRUSTMARK?

TrustMark is the Government backed initiative to help consumers find reliable and trustworthy tradesmen to carry out repairs, inside and outside the home.

It is already widely supported by consumer protection organisations and the building industry.

TrustMark is a not-for-profit company.



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APPROVED TRADESMEN



ON-SITE INSPECTED



PEACE OF MIND

# **THE BENEFITS OF USING A TRUSTMARK TRADESMAN**



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Every firm's technical skills have been independently checked through on-site inspections.

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Quality of work, trading practices and customer satisfaction monitored.

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Checks on trading records and firms' financial status.

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Firms are able to offer an insurance backed warranty.

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Clear and user friendly complaints procedure should you need it.

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# HOW DO I FIND A TRUSTMARK TRADESMAN?

1

Log on to [www.trustmark.org.uk](http://www.trustmark.org.uk)

2

Enter your postcode or search by company name.

3

Select the trade you require.

4

You will be shown:

- your local tradesmen
- their names
- their contact details
- and location maps

If you do not have internet access, contact our telephone helpline on [01344 630 804](tel:01344630804).





## **WHAT PEOPLE SAY ABOUT TRUSTMARK**

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*“What I like about TrustMark is that it imposes standards over and above the norm.”*

**Paul Ramsden**  
Deputy Chief Executive,  
Trading Standards Institute

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*“Which? supports TrustMark through its scheme of providing access to good quality and reputable tradesmen.”*

**Peter Vicary-Smith**  
Chief Executive, Which?

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*“I found it so easy to find a local TrustMark inspected tradesman to help me with my damaged roof. I now only use TrustMark firms to help me do any work around my home.”*

**Mrs Claire Quinn**  
Taunton



## **TRADES COVERED BY TRUSTMARK INCLUDE:**

Appliance Repair

Technicians

Bathroom Specialists

Bedroom Specialists

Builders – General

Carpenters & Joiners

Conservatory Erectors

Damp, Timber Treatment  
& Waterproofers

Drain Maintenance  
& Repairs

Driveways & Patios  
(landscaping)

Electricians

Fence Installers

Floor Covering Installers

Garden Landscapers

Glaziers

Heating Engineers

Kitchen Specialists

Leadwork Specialists

Painters & Decorators

Plasterers

Plumbers

Roofers

Security Engineers

Tilers

## **FOR MORE INFORMATION**

Visit [www.trustmark.org.uk](http://www.trustmark.org.uk) or contact our telephone helpline on **01344 630 804** to find trusted tradesmen.